

Heather Landaeta

Access Specialist

Experience

Heather Landaeta has built a strong yet diverse professional background. Her robust training background coupled with her stellar job performance and natural managerial qualities has allowed her the ability to strive in:

- Management and training incoming employees and volunteers
- Development and implementation methods to intake public requests
- Follow through on contract deliverable for timely conveyance
- Management of field inspection contracts
 - Bus Stops
 - Public Right of Way
 - Safety Roadside Rest Areas
 - On/Off Ramps
 - Pedestrian Over/Under Crossings
 - Pedestrian Path Over/Under Bridges
- Preparation of correspondence to the public, Title II agencies and private industry
- Effective communication with the public and Title II agencies
- Knowledge of current codes and standards set by the ADA

Due to her concentrated yet strong background, Ms. Landaeta has been able to bring an exciting and driven perspective to the daily operations of our firm. She has garnered the respect of the ADA Infrastructure Program (ADAIP) within the California Department of Transportation and the Federal Highway Administration (FHWA) through her effective management of multiple contract deliverables with timely and quality end products.

Ms. Landaeta's role in previous contracts has been able to immerse herself in all aspects of the daily operations within National ADAAC. This integration has allowed her the necessary exposure to provide the essential oversight of staff and contracts. She is able to provide unbridled support and direction that brings a cohesive and effective team available to meet all ADA needs.

Technical ADA-Related Education

Ms. Landaeta has continued her ADA related education via on-going workshops, seminars, and on-line seminars. Ongoing education and liaison contacts are maintained with the agencies listed below:

Caltrans Division of Local Assistance Local Agencies Training, Oakland & Stockton, CA



ADA Database Training via Caltrans, Oakland, CA
Accessibility Standards – “Building Blocks” A Refresher via Great Lakes ADA Center, Webinar
Digital Strategies for Economic Development via California League of Cities, San Jose, CA
Driving Ahead for funding: What Will We do About Our Crumbling Transportation System? Via California League of Cities, San Jose, Ca
Internal Staff Trainings including but not limited to: Transition Plan, Self-Evaluation, Notice, Titles of the ADA, Grievance Procedure

Formal Education

Bachelor of Science, California Baptist University – Cum Laude; E.I.T. #142127
Civil Engineering (Major)
American Society of Civil Engineers Junior Member

Performance on Comparable Government Projects

Ms. Landaeta has proven her stellar skills within the following previous projects:

Self-Evaluations:

Program Review
Policy Review
Recommended Changes
Evaluate Self-Evaluations

Grievance Procedure:

Oversight and processing requests
Contacting Local Agencies
Case Review
Status Reports
Formalized Letters
Evaluate Grievance Procedure

Transition Plan:

Oversight of Discovery/inventory list
Oversight of on-site surveys/field inspections
Development of Transition Plan Reports for Client
Development of Transition Plan Report for internal software
Evaluate Transition Plan

Training/Presentations:

Notice
Other laws associated with the ADA
Assisted with statewide training for Public Right of Way
Assisted with database training for personnel throughout the state

Notice:

Evaluate notices from local agencies

Reports:

Review and evaluation of local agencies
ADA Memorandum
Status of Contracts
Contract Review report